

# Program Agenda

# Networking Events

## Wednesday, March 18, 2009

- 1:00 pm – 6:00 pm** Registration Desk Open
- 3:30 pm – 5:30 pm** **Servicing Manager's Networking Roundtable**  
(Servicers Only)
- 6:30 pm – 8:30 pm** **Welcome Reception**

## Thursday, March 19, 2009

- 7:30 am – 5:00 pm Registration Desk Open
- 7:30 am – 5:00 pm USFN's Cyber Café Open
- 7:30 am – 8:45 am Breakfast, Opening Remarks & Prize Drawings
- 8:45 am – 10:15 am** **Breakout Sessions (4 Sessions offered)**
- 10:15 am – 10:30 am Refreshment Break
- 10:30 am – 12:00 pm** **Breakout Sessions (4 sessions offered)**
- 12:00 pm – 1:30 pm Lunch, Updates & Prize Drawings
- 1:30 pm – 3:30 pm** **Breakout Sessions (4 Two-Hr. sessions offered)**
- 3:30 pm – 3:45 pm Refreshment Break
- 3:45 pm – 4:45 pm** **Conversation Café (4 sessions offered)**
- 7:00 pm – 10:00 pm** **New York Street Party at Universal Orlando**

## Friday, March 20, 2009

- 7:30 am – 11:00 am Registration Desk Open
- 7:30 am – 11:00 am USFN's Cyber Café Open
- 7:30 am – 8:45 am Breakfast, Closing Remarks & Prize Drawings
- 9:00 am – 11:00 am** **Breakout Sessions (4 Two-Hr. Sessions offered)**
- 11:00 am Departures

## Welcome Reception

Wednesday, March 18, 6:30 – 8:30 pm

Mingle with your fellow attendees poolside at the USFN LOUNGE. Catch up with old friends and get to know new ones. There will be plenty of food to keep you satisfied while you sit back and enjoy the lounge. This event will kick off 2009 Loan Management & Servicing Seminar in true Orlando style!

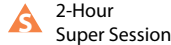
## New York Street Party at Universal Orlando

Thursday, March 19, 7:00 – 10:00 pm

We're spreading the news about this incredible USFN event. Just a short ride away to Universal Studios® theme park and you'll feel like you're "on location" on the bustling streets of Manhattan. You'll be surrounded by meticulously detailed facades resembling many familiar landmarks and inspired by scenes from classic cinema.

Our New York Street Party event offers an eclectic mix of theme park thrills and charming city sets where you can enjoy dinner on location in an exclusive after-hours event like no other. In addition to enjoying award-winning cuisine, you'll have access to one of the most thrilling attractions: **Revenge of the Mummy<sup>SM</sup>** – where you will get to experience the Mummy's curse on this indoor rollercoaster – it may cause you to become unraveled.

# Breakout Sessions



## Seminar Recording Policy

USFN seminars are created to foster open communication between mortgage servicing industry professionals, USFN Member Attorneys and Associate Members. In order to retain the integrity of the sessions, USFN maintains the policy that audio or video taping of any part of the seminar is prohibited. In addition, members of the media are not permitted to attend.

### Wednesday

3:30 pm – 5:30 pm Servicing Manager's Networking Roundtable (Servicers Only)

### Thursday

8:45 am – 10:15 am Mediation Hearings Legislative Updates Dangerous Document Issues: Standing and Evidence in the Courts P&P: Vacant Property Registration Ordinances

10:30 am – 12:00 pm Bankruptcy Workouts 8 C's of Communication for Clients, Counsel, and Colleagues REO Disposition Solutions Economic Affects on Servicing

1:30 pm – 3:30 pm Overcoming Eviction/REO Challenges in Today's Environment Advanced Bankruptcy Loss Mitigation Forum Servicing Discussion with Fannie, Freddie, HUD, & VA

3:45 pm – 4:45 pm Bankruptcy Conversation Café Loss Mitigation Conversation Café Foreclosure Conversation Café Evictions/REO Conversation Café

### Friday

9:00 am – 11:00 am Mortgage Fraud and Identity Theft State Housing Industry Update Advanced Foreclosure Hazard Insurance Recovery Issues